



Results from April 2016 – April 2017

Total number of Surveys sent = 50. Total number returned = 9

Returned percentage 39%

	Question	Number of responses in each category					Percentage Agree/strongly agree
		Strongly Disagree	Disagree	Neutral/NA	Agree	Strongly Agree	
1	Overall the facilities were of good quality?	0	0	0	5	4	100%
2	Were your surroundings comfortable (beds, room temperature etc)?	0	0	0	5	4	100%
3	Did the technician who performed the study seem courteous and polite?	0	0	0	1	8	100%
4	Did the technician who performed the study seem knowledgeable?	0	0	0	3	6	100%
5	Were all your questions about the procedure answered?	0	0	0	4	5	100%
6	Did you consider your booking process easy and convenient?	0	0	1	5	3	89%
7	Was your study booked in a reasonable time frame?	0	0	0	4	5	100%
8	Did the sleep study information Leaflet answer all your questions?	0	0	2	4	3	77%
9	Would you recommend our Sleep Lab to family or friends who might suffer from a sleep disorder	0	0	0	5	4	100%
10	Were you happy with the follow up arrangements	0	0	0	5	4	100%



NT MEDICAL SPECIALIST

21 Vanderlin Drive
WANGURI NT 0810
PO Box 43347, Casuarina NT 0810
ABN: 76 671 785 903

T 08 8927 7026
F 08 8927 7038
ntmedicalspecialist@bigpond.com.au
www.ntmedicalspecialist.com.au

Comments/Feedback

'Before I slept I was a little concerned about how I could negotiate my way to the bathroom during the night with all the wires and chairs and tables in the way. However in the end i managed it and my technician was very personable and made me feel comfortable '

' I had no idea what to expect but everything was professional, well organised and welcoming. The technician that dealt with me on the night was laid back and friendly too '

'Reception staff very friendly and helpful making me feel relaxed and comfortable'.